

## *For Wisconsin Medical Society Members*

# **Risk Management and Loss Control for Your Practice**

While you and your staff focus on providing excellent healthcare for your patients, we can help you manage the uncertainty you face in today's practice environment. Now you can reduce your odds of facing a professional liability lawsuit by using our proven risk management programs for more control over the challenging legal and business environment you face as a physician.

Here's help—easy-to-leverage risk management assessments, strategies, surveys, training sessions, publications, and consultations with risk management experts—designed to assist you in guarding your practice. That's only fair.

### **Medical Practice Site Survey**

This comprehensive, on-site survey assesses your risks, recommends prevention strategies, and provides resources to assist your practice in these areas, with follow-up as needed:

- Communication
- Appointments/Scheduling
- Documentation
- Medical Records
- Office Procedures
- Ancillary Services
- Safety
- Billing/Collections
- Personnel
- Risk Management Activities
- Medications: Maintenance & Administration

### **Extensive Education Opportunities**

- Free, online resources, including: seminars, podcasts, and patient safety training videos; sample forms; a risk management self-assessment; and risk management guidelines for physicians, nurses, practice management professionals, and administrators. We continually assess emerging issues in risk management so the information you receive is timely and valuable. Visit [www.ProAssurance.com](http://www.ProAssurance.com) to view available resources.
- Custom on-site training sessions and teleconferences, available upon request, to address the unique challenges of your practice and help you establish effective loss control measures.

### **Risk Management Publications Focus on Your Specific Needs and Interests**

Each publication highlights real-world risks and sensible prevention strategies carefully targeted to meet the needs of general and specialty medical practices, clinics, and facilities of varying sizes.

- *Medical Risk Management Advisor*—current or timeless topics for physicians and their practices
- *Vital Signs*—specialty-specific case studies
- *Key Considerations*—an in-depth, current discussion of issues for hospitals, clinics, and other facilities
- “*comment*”—Wisconsin professional liability news and legislative updates

### **Risk Resource**

You can call 800.279.8331 or email [rmquestions@proassurance.com](mailto:rmquestions@proassurance.com) for convenient risk management assistance from 8:00 a.m. to 5:00 p.m., Central Time, Monday through Friday. Your Wisconsin risk management consultant is part of a close-knit group of more than 30 ProAssurance consultants with legal, clinical, and healthcare administration backgrounds. With shared resources and more than 270 years of cumulative risk management experience, there's plenty of risk management expertise to help you address your practice's specific concerns.

**Please contact your Wisconsin Medical Society Insurance & Financial Services, Inc. agent for a free risk management publication and information about our “members only” medical professional liability insurance program and risk management services.**

**ProAssurance Casualty Company**  
1002 Deming Way  
Madison, WI 53717-1938  
800.279.8331  
[www.ProAssurance.com](http://www.ProAssurance.com)

**Wisconsin Medical Society Insurance & Financial Services, Inc.**  
330 East Lakeside Street  
Madison, WI 53715  
866.442.3810  
[www.wisconsinmedicalsociety.org/insurance](http://www.wisconsinmedicalsociety.org/insurance)