ICD-10
Partnering for Success

Preparing Across the Health Care Team—
A Webinar Series

Moving the ICD-10 To-Do List Into Action Mode
ICD-10: The Impact on Payment Reform
ICD-10: Impact on Workforce and Productivity
ICD-10 and Electronic Health Records: Is It That Easy?
ICD-10: Speaking the Clinical Language of Physicians
Bridging the Communication Gap Between Physicians and Coders
ICD-10: Assessing Payer Readiness
ICD-10: The Impact on Reimbursement
Computer-Assisted Coding: What It Means to ICD-10
ICD-10 Intersects Quality Reporting
ICD-10 and Payer Contracting
Compliance in a Post-ICD-10 World
This webinar series is designed for physicians and their health care team to access timely, expert information and guidance on the transition to ICD-10 during the key implementation phases. Despite the uncertainty of the ICD-10 compliance date, taking steps now is critical to a successful transition.

Everyone on the health care team plays a role in collaborating for success: physicians, coders, health information management (HIM) directors, chief financial officers (CFOs), practice administrators, quality and compliance staff, clinic managers, billers, and ancillary and information technology (IT) staff members, and others. This 12-part webinar series is designed to provide key information across the team for one low cost.

May 16, 2012
Moving the ICD-10 To-Do List Into Action Mode
Penny Osmon, BA, CHC, CPC, CPC-I, PCS, Director of Educational Strategies, Wisconsin Medical Society

Most physicians, clinical and support staff, payers, vendors and other health care professionals consider the transition to ICD-10 the greatest change to health care since the 1970s. With the extraordinary convergence of multiple regulatory requirements, it’s often difficult to know where to begin. Establishing the list of tasks is easy; executing them is the step between today’s status quo and a successful ICD-10 transition. During this webinar, Ms. Osmon will address how to delegate responsibility, set realistic goals that adhere to your timeline, manage vendors, maximize your training plan and more. She will guide participants through the process of getting your to-do list started—and finished—regardless of where you are in the process.

June 14, 2012
ICD-10: The Impact on Workforce and Productivity
Penny Osmon, BA, CHC, CPC, CPC-I, PCS, Director of Educational Strategies, Wisconsin Medical Society

The transition to the ICD-10 code set is anticipated to affect productivity on many levels of a health care organization. There is no doubt there will be a learning curve for coders and health information staff, but what about physicians and other team members? During this webinar, Ms. Osmon will provide insight into those areas that may be at risk for the largest impact as well as tips for mitigating the risk now, with plenty of time to spare. Discussion also will include creative ideas for recruiting, training and retaining coders and health information staff during this period of uncertainty. Change is never easy, but when you utilize appropriate resources and plan early, it can be easier.

July 26, 2012
ICD-10 and Electronic Health Records: Is it that Easy?
Michael Arrigo, Managing Partner and CEO, No World Borders

Incorporating clinical terminology into electronic health record systems is a critical step in the pursuit of health data exchange. As we continue the move from fee-for-service to value-based payment, information systems capable of capturing and monitoring quality data will influence evidence-based medicine. The foundation for this is clinical terminology in a standard format. During this webinar, Mr. Arrigo will discuss why clinical reference terminology such as SNOMED-CT and classification systems (including ICD-10-CM and ICD-10-PCS) are needed to fully recognize the benefits of health information technology.
Ambiguous clinical documentation always will require clarification. The opportunities presented in the application of ICD-10-CM and ICD-10-PCS, a data-rich and highly conversant coding system, can lessen the need for such clarification without necessarily changing a physician’s or other health care provider’s approach to documenting patient care. Knowing the “language” of ICD-10-CM and ICD-10-PCS and what it means, bringing clinical documentation up to standards, being aware of the challenges coders face and striking an appropriate balance between all of these aspects are central themes in the transition to ICD-10. Join Mr. Calahan as he deciphers the “real message” of the ICD-10 language and helps bridge the language barrier between coders and clinical staff.

ICD-10 offers content-rich capabilities, and when maximized, it could provide a new level of health information for a variety of purposes—quality measurement, decision support, reimbursement, policy development, risk assessment and more. ICD-10 also provides a unique opportunity to build a team—and improved relationships—for physicians and their coding staff. During this webinar, Ms. Osmon will look at why the operational impact of ICD-10 drives the need for a team approach to documentation. She also will address how to establish common goals, tips for engaging change on both sides, removing “perception” from reality and creating processes for sustainable quality in documentation.

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The transition to ICD-10 undoubtedly will have an impact on reimbursement—both short and long term. There will be inherent impact simply as a result of specific diagnosis and procedure code changes. The more difficult impact to anticipate is intentional change to reimbursement schemas across the care continuum. With greater specificity of data and information available, payers and providers will have additional expertise. Join Mr. Siddel as he discusses how physicians and other health care professionals can prepare for the change ahead by understanding the importance of their data in the reimbursement process, the critical aspects of strategic planning and budget, and steps to stay on top of it all.

Computer-assisted coding (CAC) is a technology solution intended to increase coding efficiency while maintaining high quality coded data. During this webinar, we will look at documentation and other professional practice issues that could be affected positively by deploying CAC. Discussion also will include natural language processing and other automated software tools that might be considered during the ICD-10 transition. Although CAC won’t solve all of your ICD-10 challenges—or replace your coders—it is important to understand what it can do and if it’s right for you.

The 2013 reporting period for the Physician Quality Reporting System (PQRS) begins January 1, 2013. Will you spend time mapping in order to capture clinical data readily converted to ICD-10 codes? It doesn’t stop with PQRS either—there are many other initiatives and mandates that direct the capture of quality data. During this webinar, Ms. Osmon will take a real-time look at what is working and potential challenges to quality reporting when making the switch to ICD-10.

The Wisconsin Medical Society designates this live activity for a maximum of 12.0 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.
March 13, 2013
ICD-10 and Payer Contracting
Penny Noyes, President and CEO, Health Business Navigators

With ICD-10 right around the corner, it’s time to consider whether your payer contracts include or are absent of provisions that may be affected by this huge transition. During this webinar, Ms. Noyes will explore an agreement to uncover these provisions, or lack thereof. Finding these provisions in each contract, understanding what they mean to your practice, knowing how/where they dictate compliance and learning how to manage them or change if too onerous are critical steps as ICD-10 coding gets weaved into your everyday operations.

April 23, 2013
Compliance in a Post-ICD-10 World
Carrie Aiken, Compliance and Consulting Manager, SVA Healthcare Services

As we push forward with ICD-10 implementation, being vigilant with compliance is more important than ever. Policies and procedures will need to be revised, audit plans updated, compliance education addressed and much more. During this webinar, Ms. Aiken will share her view of compliance in a post-ICD-10 world and will provide actionable strategies for preparing today.

ICD-10: Preparing Across the Health Care Team—A Webinar Series (May 2012 to April 2013)

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Dates, speaker and topics subject to change.